

Dear Bear Creek Water and Sanitation District (BCWSD) Customers:

Enclosed with this newsletter you fill find your Sanitary Sewer bill for the second quarter of 2023. Sewer Rates for 2023 are listed on the District website at <u>www.bearcreekwater.org</u>.

If you have questions about your sanitary sewer bill, please contact the office by phone at **303-986-3442** during normal business hours, Monday – Friday 8:00 a.m. – 5:00 p.m. or by email at bearcreekwater@bearcreekwater.org.

PAPERLESS BILLING IS AVAILABLE

To request a paperless bill (eBill)-Please send an email to: bearcreekwater@bearcreekwater.org

Please include the following information in your email request Name, Billing Account Number, Property Address, Email Address and Phone Number

Electronic payments can be made by using the colorado.gov payment portal. A link to the payment portal can be found on the District website at <u>www.bearcreekwater.org.</u>

Beware of Phishing Scams

The District has identified the potential for a phishing scam that could target our customers. You could receive an email that looks like it is from Bear Creek Water and Sanitation District asking you to click on a link that takes users to what appears to be from BCWSD, but the site could be a fake intended to collect payment or personal information. Please be aware Bear Creek Water and Sanitation District will never send an email asking you to provide any type of payment or personal information. Online payments should be made by going directly to the colorado.gov payment portal which is accessible from Bear Creek Water and Sanitation District water and Sanitation District's website.

Remember- Please Do Not Flush ANYTHING Besides Toilet Paper!

BCWSD and the Metro Water Recovery (formerly Metro Wastewater Reclamation District) reminds local residents and businesses to refrain from flushing anything besides toilet paper including all types of wipes (even wipes labeled as flushable), paper towels, napkins, facial tissue, other paper products and toilet bowl scrub pads. Please visit www.metrowaterrecovery.com for more information.

Bear Creek Water and Sanitation District customers are billed by Denver Water for their water usage. If you have a question or concern about your water bill, please contact the Denver Water Customer Care Team at 303-893-2444, Monday through Friday, from 7:30 a.m. to 5:30 p.m.

Please follow Denver Water's Outdoor Watering Rules from May 1 to October 1, 2023

Please visit the Denver Water website at <u>www.denverwater.org</u> to check for watering rules for efficient outdoor water use that will keep your landscape healthy. The Denver Water website also offers tips for conserving water so that we can help to protect our water supply now and in the future. **Thank you for doing your part in conserving water.**

Sincerely,

Jan C. Walker, District Manager Bear Creek Water and Sanitation District E-Mail: janwalker@bearcreekwater.org



Bear Creek Water and Sanitation District Newsletter – July 2023

In 2023, Bear Creek Water and Sanitation District will continue work on projects that are part of our Water and Sanitary Sewer Master Plan. The District is staying on top of the District's operations and preventative maintenance, as well as planning for the upgrades needed to keep the water and sanitary sewer systems running. The District will continue to maintain and build reserves for future repair and replacement of aging infrastructure.

Capital Improvement Projects

The District has budgeted \$1.6 million in 2023 for capital improvements for the District owned water and sanitary sewer systems including the following projects:

Garland Street Sewer Extension Project.

This connection will connect at S. Garland Court and West Cornell Place, then run north into the City of Lakewood Park open space and connect to the Metro Water Recovery sewer line. This connection will alleviate high flows of sewage from South Cornell Place to S. Kipling Street, near the Victoria Village townhomes subdivision. The District has received approval from Metro Water Recovery to connect to their manhole and the City of Lakewood to cross the City's open space to make the connection. Diaz Construction, Inc was awarded the bid for the construction of the sewer line and the work has been scheduled to begin July.10, 2023 and will take approximately 60 days to complete.

Green Mountain Water and Sanitation District Cured-in-Place Pipe (CIPP) Sewer Lining Project

BCWSD is also participating in the cost of the sewer lining for the District's share of the outfall line shared with Green Mountain Water and Sanitation District. This project should be completed in July.

Risk Mitigation Plan

BCWSD Engineers have been working on a risk analysis/wildfire preparation study of the District owned water distribution system's interplay between zones in case the primary water feeds would become disabled due to an emergency. This information will be used to develop an emergency plan which includes the consideration of assistance from or to neighboring water Districts, so that the District could assist West Metro Fire Department in case of a wildfire in the BCWSD area.

Investigation of 16/18" Water Transmission Mains within BCWSD District

District Engineers have begun an exploratory analysis of the condition of some of the 16 and 18" transmission mains that run along the Hampden Frontage Road and W. Dartmouth Avenue. District Engineers have identified five locations to visually assess the pipe and fittings. The complete analysis will include soils and electrolysis investigations. This project is scheduled to begin in July.

BCWSD Board Meetings

Monthly Bear Creek Water and Sanitation District Board meetings are held in person (with a remote option) on the 2nd Monday of each month at 7:00 p.m. at the District Office located at 2517 South Flower Street. If you cannot attend a Board Meeting in person, you can make arrangements with the District Manager to attend meetings remotely, using the Zoom meeting application.

2024 Budget Process

BCWSD reviews the sewer rates and the water surcharge amount each year with consideration of the rising costs of operations, maintenance and replacement of the infrastructure in order to determine if a rate increase is necessary. Since the water charges for Bear Creek Water and Sanitation District are billed by Denver Water under a Read and Bill service contract, a water surcharge of \$7.00 per month per SFRE is collected on the Denver Water bill in order to pay for capital improvement projects and the operations and maintenance of the water system which is owned by the District.

BCWSD will begin its budget process in October and the public hearing for the budget will be scheduled for the November 13, 2023 Board meeting at 7:00 p.m. at the District office. All notices for the budget, including the discussion of increases to sewer rates and water surcharges are posted at least 30 days in advance on the District website, at the front entrance of the District office and published in the Golden Transcript.

For Information and Updates about the District Please Visit our Website at www.bearcreekwater.org